

JISHNU SHYAM

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Objective

Aspiring IT professional with a foundation in data analysis, machine learning, and hands-on ServiceNow experience. Seeking an internship or entry-level full-time role to apply technical skills, contribute to real-world projects and grow as a technology expert.

Education

Bachelor of Technology in Information Technology May 2025
Anurag University, Ghatkesar, Hyderabad

Class XII 2021
Bhavans Sri Ramakrishna Vidyalaya, Sainikpuri, Secunderabad,

Skills

Programming: Python, Java, MySQL, HTML, CSS, JavaScript

Tools/Technologies: Power BI, Tableau, Jupyter, OOP, Machine Learning, REST APIs, ServiceNow, MS Excel, GitHub, Selenium, Workday, HCM

Soft Skills: Communication, Leadership, Problem Solving, Team Collaboration

Experience

Programmer Analyst Trainee Intern, Cognizant Technology Solutions Feb 2025 – April 2025

- Gained hands-on experience in Java with Selenium automation for software testing.
- Learned the fundamentals of Human Capital Management (HCM) Finance processes.
- Acquired basic knowledge of Workday operations and functionalities.

Projects

Intelligent Automation for Data Analysis [GitHub](#) — [Website](#)

- Created an AI-driven data analysis system using NLP and cognitive computing.
- Improved efficiency by automating complex data workflows.

Twitter Sentiment Analysis [GitHub](#)

- Built and deployed a sentiment analysis model using Python, Scikit-learn, and NLTK to classify tweets from Twitter data.

Certifications

ServiceNow

- Certified System Administrator (CSA) — Aug 2024 [View](#)
- Certified Application Developer (CAD) — Aug 2024 [View](#)

Oracle

- Oracle OCI Generative AI Professional — Sept 2025 [View](#)

Forage Virtual Experience

- Data Analytics and Visualization by Accenture — May 2025 [View](#)

Leadership

Outreach Coordinator, IEEE SSIT Student Chapter, Anurag University

Captain, University Cricket Team, Anurag University